



WEBSITE PRIVACY AND COOKIES NOTICE

Introduction

This website www.plazmasticarnica.com is managed by Koncern Bambi a.d. Pozarevac, a member of Coca-Cola Hellenic group of companies, the parent holding company of which is Coca-Cola HBC AG (with a registered seat in Switzerland, company identification number CH-170.3.037.199-9 and with a registered address in Turmstrasse 30, 6300 Zug, Switzerland).

All occurrences of the terms "our", "us", "we", or "company" in this policy and in opt-in notices refer to Koncern Bambi a.d. Pozarevac.

Koncern Bambi is committed to preserving the privacy of all visitors to the website www.plazmasticarnica.com and the protection of all personal information you may send us.

This Privacy and Cookies Notice is provided for you in order to help you understand what we may do with any personal information that we receive from you. By sending us your personal information, you confirm that you accept our Privacy and Cookies Notice, and that you agree that we may collect, use, and disclose your personal information in the manner described in the Privacy and Cookies Notice. If you do not agree with this Notice, please do not send us your personal information.

What is personal information?

Personal information is information about an individual who can be identified, according to the applicable law, such as the name and surname, e-mail and telephone number.

Information we collect from you

You can visit this website and not tell us who you are or disclose any information about yourself. Our web servers collect domain names, not visitors' e-mails. In addition, there are parts of this website where we may need your personal information for a specific purpose, such as to provide you with some information that you need, and in that case you must register on our website.

This is carried out through online forms and every time you send us your information by e-mail. Information we collect from you may include your name and surname, address, telephone number, fax number, or e-mail address. You will find that you are not obliged to send us any additional information that we ask for that is not necessary or if there is no objective reason to request it in order to provide you the services that you requested. We can collect information about you through e-mail or letters that you send us, which may also contain personal information that we do not want or do not plan to collect, such as your work position, if you contact us through your business e-mail.

Use of collected information

Information in the domain name that we collect is not used for your personal identification, but it is rather collected in order for us to determine the number of visits, the average time spent on the website, the viewed pages, etc. We use this information to evaluate the use of our website and to improve its content.

When we collect other personal information from you, with your consent, such as your name and surname and your e-mail (for example, through an online form or through e-mail), we notify you about the way in which we will use this personal information at the moment we collect this information. We can use the personal information that you send us or that we collect through this website for the following purposes:

To respond to your inquiries or to process your request related to your information To provide and personalize our services

If you do not want us to contact you in the future, please let us know.

Cookies

This website uses cookies in order to distinguish you from other users on our website. They help us provide you with a good experience while you browse our website, and it also enables us to improve our website.

The servers within Koncern Bambi ad Pozarevac, managed by service providers of third parties (which may be located outside the European Economic Area (EEA)), automatically record information about your visit to this website based on your IP address.

Cookies are small files containing letters and numbers that we store on your computer browser and hard drive. Cookies contain information that is transmitted to your computer's hard drive.

Performance cookies:

These cookies collect information to enable us to improve the website.

utma cookies track the number of visits of each user and the time of the first, the previous and the current visit (probably in part due to double-checking)

utmb cookies are used for tracking the time spent on the website – when the visit starts and when it roughly ends

utmc cookies are used for tracking the time spent on the website – when the visit starts and when it roughly ends. It expires quickly.

utmz tracks the location from which the visitor came (the browser, search key words, link)

How can I deactivate/activate cookies?

You can accept or reject cookies by changing the settings in your browser. However, you may not be able to use the interactive properties of our website if you deactivate the cookies.

There are numerous ways to manage cookies. Take a look at the instructions for your browser or the help screen to learn more about these functions. For example, when using Internet Explorer, you can go to the Tools/Internet options/Security and Privacy tabs to customize the browser in accordance with your expectations. If you are using different computers at different locations, you will have to make sure that each browser is customized according to your needs in terms of cookies.

Some modern browsers can analyse the privacy policy of the website and enable the users to manage their needs in terms of privacy. This is known as “P3P” feature (Privacy Preferences Platform).

You can easily delete any cookies located in the browser cookie directory. For example, if you use Microsoft Windows Explorer:

open “Windows Explorer” click “Search” on the toolbar
type “cookie” in the search box for “Folders and Files” select “My Computer” in the “Look in” field
double-click “Search Now” on the found directories select any file with a cookie
press the “Delete” button on your keyboard

If you are not using Microsoft Windows Explorer, you should select “cookies” in the “Help” function for information on where to find the cookies directory.

Disclosing information

Information that you send us will be stored on a server in Serbia and you will be able to access it or it may be forwarded to our staff working outside Serbia and to third parties, business partners, state authorities and law enforcement authorities, legal successors of our company, and suppliers that we hire to process information on our behalf, some of which may be located outside the European Economic Area, who work for us for the purposes set out in this policy or for other purposes that you approve.

However, in order to provide you with our products and services, we may have to share your personal information with other companies within the Coca-Cola Hellenic group of companies and/or with third-party service providers that process information on our behalf. If you share your personal information with us, it means that you consent to such information disclosure.

Since Coca-Cola HBC AG operates globally, we may want to transmit your information to other countries as well, including countries outside the EEA. However, while it is under our control, we aim to ensure that your personal information is protected on the same level as it would have if it remained within the EEA, including the aim to keep it safe and to use it only in accordance with our instructions and for the agreed purpose(s).

All the aforementioned persons process information, fulfil and ship orders and provide support services on our behalf. We may forward the collected information on the use of our website to third parties but that will not include information that may be used for your identification.

We reserve the right to disclose your personal information when required to do so by law or when we believe that disclosing information is necessary to protect our rights and/or to comply with court proceedings, court orders, requests from a competent authority or any mandatory legal process.

If this is not required by law, we will not sell or distribute any of the information you submitted to us in any other way, without your consent.

Finally, if our company enters into a joint venture or is sold or merged with another business entity, your information may be disclosed to new business partners or owners.

If this is not required by law, we will not sell or distribute any of the information you submitted to us in any other way, without your consent.

Users who are 16 years old or younger

If you are 16 years old or younger, please obtain a permission from your parents or guardians before you send us any of your personal information. Users who do not have the mentioned consent are not permitted to send us their personal information.

Other websites

Our website may contain links to other websites that are not controlled by us and not covered by this Privacy and Cookies Notice. If you access other websites using secured links, the operators of those websites will be able to collect information from you that they will use in accordance with their Privacy Policies, and which may differ from ours. We recommend that you read the Privacy and Cookies Notice and the terms of all websites that you access through links, references or interfaces.

Security of collected information and information retention

We take serious physical, electronic and administrative security measures to protect your personal information from unauthorized access and from illegal processing, accidental loss, destruction or damage, both in online and offline modes. We will retain your information for a reasonable period or as required by law.

Transmission via the internet and waiver

Considering the fact that the internet presents a global environment, using the website for collecting and processing personal information necessarily includes the transmission of information worldwide. Therefore, by viewing this website and electronic communication with us, you confirm and you consent that we process the personal information in this way.

Although Koncern Bambi a.d. Pozarevac takes reasonable measures to protect against viruses and other dangerous components, the nature of the internet is such that it is not possible to ensure that your access to the website will be uninterrupted or without errors, or that this website, its servers or e-mails that we may send do not contain viruses or other dangerous components.

Accessing and updating information

You have the right to view your personal information that we have and you may request from us to make the necessary changes in order to ensure it is accurate and up to date. If you wish, you may contact us by using the contact details provided on the page Contact. According to law, we have the right to charge a small administrative fee in order to cover our expenses for providing you with the information that we have about you.

Contact us

If you have any comments, inquiries or requests related to the use of your personal information, or in case you have any questions about this Privacy and Cookies Notice, please contact us using the contact details provided on the page Contact. We are looking forward to your questions, as well as any other suggestions that you may have in terms of this Privacy and Cookies Notice.

Changes to this policy

Please check this Privacy and Cookies Notice from time to time in order to be notified about any changes. Although we reserve the right to change or amend this policy, we will notify you on this website about any large changes within 30 days after the change and, if appropriate, we will notify you via e-mail.

Accessing, updating and deleting data

You are entitled to see the personal data we hold about you; you may also ask us to make any necessary changes to ensure that it is accurate and kept up to date or to delete the personal data we hold about you. You may also inform us if you would like to restrict the data processing or object to the processing of personal data, we hold about you. If you wish to do this, please contact us to dataprotectionoffice@bambi.rs .